

## DEFINITIONS AND INSTRUCTIONS

### USED PRODUCTS (CORES) QUALITY EXPECTATIONS (FOR GREEN FLOW AND RED FLOW PROCESSES)

Used product release requires only a visual inspection, and is based on four simple criteria:

1. Used products returned should have the WABCO part number (except for cartridges). In case the original tag is missing or the returned core is not a WABCO product, the part will be booked according to its family type.
2. Used products must be complete, fully assembled. Burned products or any used products broken, damaged or destroyed by incorrect use when dismantling, handling or transportation will not be accepted.

For example: Covers cannot be dented or cracked (they must be airtight), ports and threads cannot be destroyed, pins cannot be bent or broken.

Exception for cartridges: these products can be sent in return logistic flow even if they have scratches, dents or other medium damages.

3. There has been no prior attempt at rebuilding the component.
4. Rust that occurs on exterior surface of components is acceptable. Interior surfaces and components can only have light flash rust. Heavy rust due to improper storage is not acceptable.

The transportation and receiving company are not responsible for shipping damages due to improper packaging.

#### Examples of unacceptable traces/marks (not relevant for cartridges):



*Broken connectors*

*Open products*

*Broken bodies*

**Use the box** of the remanufactured parts to return your used cores.

